adlumin™
An N-ABLE Company

GLOBIS
GLOBAL IMAGING SOLUTIONS

VANDIS

Customer Success Story   Security Operations

Healthcare Services Company Stops Brute Force Attack with Adlumin

Challenges

- Global Imaging Solutions had limited personnel dedicated specifically to its security needs in order to stay ahead of cyber threats while managing daily IT demands.

- As a healthcare provider handling sensitive patient data, they needed a proactive security solution to stay ahead of increasing cyberattacks.

- Required 100% organization-wide visibility, 24x7, to ensure even the most minor concerns are caught and remediated.

Results

- Adlumin's MDR team stopped two major threats, including a Brute Force Attack, identifying and solving the issue before the Global Imaging Solutions team even began the day.

- Adlumin's network health insights helped improve overall security posture by identifying vulnerable areas across the business.

- Adlumin gave Global Imaging Solutions peace of mind by monitoring every device 24x7.

- Global Imaging Solutions now has a single, centralized view of its entire security environment, with 24x7 monitoring and real-time insights.

A Healthcare Services Company Prioritizing Work-Life Balance

Global Imaging Solutions is a teleradiology company based in Savannah, Georgia, providing services to healthcare providers nationwide. With a flexible, end-to-end approach to imaging acquisition, Global Imaging Solutions covers every stage of the process, from securing regulatory approvals and negotiating equipment purchases to installation, certification, quality assurance, and ongoing support. The company also provides a comprehensive web-based picture archiving and communications system (PACS) to ensure seamless imaging management.

Global Imaging Solutions boasts a high radiologist retention rate. It provides the best radiology coverage possible while maintaining a work/life balance through a people-first approach to culture. With its employees focused on delivering quality services to its healthcare providers, the company's dedicated IT team relies on a local IT services provider for additional support.

> "Like other organizations in healthcare, our concern is a possible breach. Adlumin gives us the peace of mind and confidence that we are protected from cyber threats and attacks that seem to be increasing in volume in our industry."
>
> **- Phillip Patterson,**
> CIO of Global Imaging Solutions

On the Hunt for A Proactive Approach to Stronger Security

Keeping up with the relentless, around-the-clock threats targeting sensitive healthcare data has become an uphill battle. As attacks grow more frequent and sophisticated, maintaining strong security is increasingly challenging.

Global Imaging Solutions' team saw firsthand the negative impact a successful attack could have after a nearby hospital fell victim to ransomware. The team knew this wasn't a job they could handle alone while balancing other pressing IT priorities, and as a small business with smaller margins than a hospital or health system, they recognized that any significant downtime could impact their ability to deliver timely care, making proactive protection a critical priority.

Phillip Patterson, CIO of Global Imaging Solutions, knew he needed to find a security solution to help him proactively defend the business. He first turned to Vandis, a trusted technology consulting firm and service provider, who conducted a network vulnerability assessment that showed they needed 24x7 monitoring and visibility into their environment.

With Vandis' recommendation, Patterson decided to invest in the Adlumin MDR solution. The platform's quick deployment process made it easy for them to connect all their endpoints and firewalls. With data flowing in immediately, Patterson instantly recognized the benefits of this solution.

Identifying and Stopping a Brute Force Attack

One morning, Patterson woke up to a message from Adlumin's MDR team, notifying him that there was a Brute Force attack that the MDR team was able to quickly stop.

A coordinated Brute Force attack attempted to breach Global Imaging Solutions' systems by automating login attempts. Thanks to Adlumin's around-the-clock monitoring, the attempt was quickly detected and neutralized—without any impact to operations.

A Brute Force attack like this is typically automated, using software that rapidly generates and tests thousands or even millions of credential combinations. If successful, the attack could have given criminals access to critical business systems that they could have used to steal customer or employee data, deploy ransomware, initiate fraudulent transactions, or many other types of malicious activity.

Adlumin MDR identified, verified, and stopped the attack before Patterson and the team even woke up that morning, making Patterson's job of protecting the business from cyberthreats successful.

> "Our report card score for cybersecurity hygiene gives us greater insights into our security posture and guides our continuous improvements. With Adlumin and Vandis, we have greater assurance of the steps we should be taking coupled with the support and expertise to get there."
>
> - Phillip Patterson,
> CIO of Global Imaging Solutions

Proactive Security, Organizational Wide Visibility & Cybersecurity Hygiene

Adlumin's Platform has helped provide Global Imaging Solutions organization-wide visibility and a proactive approach to cybersecurity.

In addition to the support Adlumin provides to help Global Imaging Solutions respond to threats in real-time, it also helps the company continuously monitor and improve its cybersecurity posture. Adlumin's Security Posture program gives Global Imaging Solutions a comprehensive overview of its security, including asset visibility, vulnerability management, user behavior, threat intelligence, and more. This allows the company to identify areas needing improvement and prioritize remediation efforts quickly.

The Power of Partnership

For Global Imaging Solutions, cybersecurity isn't just about technology—it's about having the right partners to support their mission. By working with **Vandis** and **Adlumin**, the company gained more than just a security platform; they gained a trusted team dedicated to protecting their business around the clock.

With Vandis' expertise guiding them to the right solution and Adlumin's Security Operations Platform and MDR services providing continuous monitoring, proactive threat detection, and expert support, Global Imaging Solutions can now focus on what matters most—delivering exceptional radiology services while maintaining the work-life balance that sets them apart.

Adlumin and Vandis have become an extension of Global Imaging Solution's IT team, providing the security, confidence, and peace of mind needed to keep our business running safely. By leveraging **the power of partnership**, Global Imaging Solutions has transformed its cybersecurity approach—proactively preventing threats, improving visibility, and strengthening its overall security posture for the future.

About Adlumin Security Operations

Adlumin, an N-able Company provides enterprise-grade cybersecurity for organizations of all sizes through its innovative Security Operations as a Service platform. With an agnostic approach, the Adlumin platform seamlessly integrates with existing tech stacks, and its flexible management options enable it to be self-managed by an internal team, or fully managed by Adlumin experts.

Learn more by visiting adlumin.com

N-ABLE™

N-able's mission is to protect businesses against evolving cyber threats with a unified cyber resiliency platform to manage, secure, and recover. Our scalable technology infrastructure includes AI-powered capabilities, market-leading third-party integrations, and the flexibility to employ technologies of choice—to transform workflows and deliver critical security outcomes. Our partner-first approach combines our products with experts, training, and peer-led events that empower our customers to be secure, resilient, and successful.

VANDIS

Vandis specializes in optimizing and securing hybrid network infrastructures to achieve maximum value for our clients. With our proven process, anchored by our deep industry knowledge, we deliver solutions and successful outcomes which cultivate strong connections and trust with our customers. For over 40 years Vandis has delivered comprehensive strategies for secure IT infrastructures. To contact us visit, www.vandis.com or email info@vandis.com